



Allen Financial Insurance Group

April 1, 2020

Allen Financial Response to COVID-19

These are unprecedented times. We hope that you, your loved ones and colleagues are healthy during this challenging time. As we continue to monitor the ever-changing developments of COVID-19, we wanted to update you on how we're approaching the situation at Allen Financial Insurance Group.

Our office remains open and operational. However, the safety of our employees, colleagues, customers, and all those around us is a top priority, so we have implemented our business continuity plan.

- Employees who can work from home are doing so to ensure safe social distancing. We are prepared and equipped to continue this for as long as necessary.
- The remainder of our team members still located in our office continue providing support to our remote staff and client base.
- All employees have access to technology that ensures that all staff can fully operate in order to continue to provide you with excellent service and customer support – same as always!

Allen Financial Insurance Group has been in business since 1971. We have weathered many economic downturns with no staff layoffs, and we stay committed to that through the ripple effects from the Covid-19 virus safety measures.

We remain committed to be your full-service insurance provider through these trying times. As the insurance landscape will likely change during this period of uncertainty, we are always available to help people and businesses who may find themselves in need of advice or alternative sources of coverage.

In the past, we have all rallied together and come out even stronger on the other side. Though we have a long, tough road ahead of us, we have no doubt the same will be true this time.

We are committed to our client partnership, and we will keep you updated in the coming weeks as we monitor the situation. Please stay safe and healthy as we move forward together!

Sincerely,

Brent Allen
AFIG President

Michael Conn
AFIG COO